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Patent  
Notaro & Michalos P.C.  
Telefax No.: 845-359-7798  
Atty. Docket: J532-002 US

OFFICIAL

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I hereby certify that this correspondence is being facsimile transmitted to Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 at fax number 703-308-3687 and 703-872-9306 on February 4, 2004.

Anita Lisa

Dated: February 4, 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : Thomas R. Packwood  
Serial No. : 09/544,400  
Filing Date : April 6, 2000  
Examiner : Geoffrey R. Akers, Ph.D.  
Group Art Unit : 3624  
For : RISK ASSESSMENT AND MANAGEMENT SYSTEM

Via Fax 703-308-3687 and 703-872-9306

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Attention: Examiner G.R. Akers

AMENDMENT

Sir:

In response to the non-final Office Action dated November 5, 2003, please amend  
the above-identified application, as follows: